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NephU™

Improving Awareness & Patient Outcomes



Monday, February 18, 2021 | 12:00 pm ET

Cultural Competence in Healthcare: Laying the Foundation

Delivering high-quality and equitable care to an increasingly diverse population is a challenge faced by individual healthcare providers and healthcare systems. Cultural competence has been described as an approach to reduce disparities and improve healthcare quality within the healthcare system. But what exactly is cultural competence? Drs Valerie Purdie-Greenaway and Elizabeth Bennett will answer this question and more as they discuss the origin of cultural competence and how tailoring healthcare delivery to meet the social, cultural, and linguistic needs of individual patients may not only improve the patient-provider relationship but also lead to improved outcomes. During this webinar, they will review the key building blocks of cultural competence, including cultural awareness, knowledge, skill, desire, and encounters. Finally, Drs Purdie-Greenaway and Bennett will introduce the concept of cultural humility and discuss how this dynamic and lifelong process can be used to enrich cultural competence.

**Speakers are employees or paid consultants of Otsuka Pharmaceutical Development & Commercialization, Inc.*

Event Speakers



Panelist

Valerie Purdie Greenaway, PhD*

Associate Professor of Psychology
Columbia University in the City of New
York, New York, NY



Panelist

M. Elizabeth Bennett, PhD*

Adjunct Assistant Professor,
University of North Carolina at
Chapel Hill, Chapel Hill, NC



Moderator

Mark Tacelosky, PharmD*

Senior Medical Science Liaison
Otsuka Pharmaceutical
Development & Commercialization,
Inc



Co-Moderator

Kimberly Lonergan, RN, MSN*

Senior Medical Science Liaison
Otsuka Pharmaceutical
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